



VIMALA COLLEGE (AUTONOMOUS), THRISSUR

E33-20/21

Name of Activity	Volunteership at Vayomithram Call Centre, Thrissur to Provide Psycho Social Support to Senior Citizens
Date	September-October 2020
Organized by	Department of Social Work, Vimala College, Thrissur
Collaborations (if any)	District Social Justice Department, Thrissur
No.of Students Participated	5

As a part of social justice department of the Thrissur district, four Final year MSW students of Vimala College during September 2020 to October 2020 worked in senior citizen call center at Government higher secondary school Ayyanthole. The works include to collected information of senior citizens within the district, provide psycho social support to the needy and understand their needs. Senior Citizens are the most vulnerable group of population and hence they need special care and attention during the outbreak of Covid-19. Senior Citizens who have been quarantined in their houses will be subjected to physical, mental stress as well as emotional problems. As part of the project, the department has started Vayokshema call center in each district monitored by District Senior Citizen cell for addressing and resolving such issues. The call centers would function on all days starting from 6 am till 10 pm. As part of this, the focus was on delivering medicine to the needy as well as follow-up cases. This service has helped to create a sense of dedication in the minds of all.



VIMALA COLLEGE (AUTONOMOUS), THRISSUR



Assessment Period (2016 - 2021)



VIMALA COLLEGE (AUTONOMOUS), THRISSUR

Urgent

Break the chain

DSJO/TSR/F-2725/2020.

Date. 12-11-2020

ജില്ലാ സാമൂഹ്യനിരീക്ഷണ ഓഫീസർ
തൃശ്ശൂർ

പ്രിൻസിപ്പൽ
വിമല കോളേജ്
തൃശ്ശൂർ

വിഷയം: സാമൂഹ്യ നിരീക്ഷണ വകുപ്പ് - National Helpline for senior citizen's - വിവരശേഖരണവുമായി ബന്ധപ്പെട്ട social work വിദ്യാർത്ഥിനികളുടെ സേവനം ലഭ്യമാക്കുന്നത് - സംബന്ധിച്ച്

സൂചന - കേന്ദ്ര സാമൂഹ്യനിരീക്ഷണ വകുപ്പ് സെക്രട്ടറിയുടെ 23/06/2020- ലെ ഔദ്യോഗിക കത്ത് നം . secy (SJE/SD-Sr citizen/2020)

സൂചനയിലേക്കു ശ്രദ്ധ ക്ഷണിക്കുന്നു. നാഷണൽ ആക്ഷൻ പ്ലാൻ ഫോർ സീനിയർ സിറ്റിസൺസ് (NAPSrC) പദ്ധതിയുടെ ഭാഗമായി മുതിർന്ന പൗരന്മാർക്കു വേണ്ടി കേന്ദ്ര സർക്കാർ ആരംഭിക്കുന്ന പരാതി പരിഹാര സംവിധാനമാണ് നാഷണൽ ഹെൽപ്പ് ലൈൻ. സംസ്ഥാനത്ത് ഹെൽപ്പ് ലൈൻ സജീകരിക്കുന്നതിന്റെ ഭാഗമായി വയോജന ക്ഷേമവുമായി ബന്ധപ്പെട്ടു പ്രവർത്തിക്കുന്ന ഏജൻസികളെയും മറ്റും ഏകോപിപ്പിക്കുന്നതിനായി ടെലിഫോണിലൂടെയും മൊബൈൽ ആപ്പ് മുഖേനയെയും വിവരശേഖരണം നടത്തേണ്ടതുണ്ട്.

ഈ പദ്ധതിയുമായി ബന്ധപ്പെട്ടു വിവരശേഖരണം നടത്തുന്നതിന് വിമല കോളേജ് സോഷ്യൽ വർക്ക് വിദ്യാർത്ഥികളുടെ ലഭ്യതമാക്കുന്നതിനു താല്പര്യപ്പെടുന്നു. ഇതു വഴി വയോജന ക്ഷേമവുമായി ബന്ധപ്പെട്ടു പ്രവർത്തിക്കുന്നതിന് വിദ്യാർത്ഥിനികൾക്കു അവസരം ലഭ്യമാകുന്നു .

വിശ്വസ്തതയോടെ

[Signature]

ജില്ലാ സാമൂഹ്യനിരീക്ഷണ ഓഫീസർ

[Signature]

പ്ര - തൃശ്ശൂർ



VIMALA COLLEGE (AUTONOMOUS), THRISSUR

Experience certificate

This is to certify that Ms. Agna Tenny, social work student of Vimala College, Thrissur volunteered with Social Justice Department of Thrissur district during September 2020 and October 2020 (12 days). She worked in Senior Citizens Call Centre at Govt. Higher Secondary School Ayyanthole. The works include to collect information of senior citizens within the district, provide psycho-social support to the needy and understand their needs. During the service, we found her a hardworking and dedicated person. She would be an asset of an organization in which she would be engaged.

We wish a successful career in her life.



മിസ്സ സാമുവേൽ ഓഫീസർ
— ജനറൽ



VIMALA COLLEGE (AUTONOMOUS), THRISSUR

Experience certificate

This is to certify that Ms. Bilsa A.B., social work student of Vimala College, Thrissur volunteered with Social Justice Department of Thrissur district during September 2020 and October 2020 (12 days). She worked in Senior Citizens Call Centre at Govt. Higher Secondary School Ayyanthole. The works include to collect information of senior citizens within the district, provide psycho social support to the needy and understand their needs. During the service, we found her a hardworking and dedicated person. She would be an asset of an organization in which she would be engaged.

We wish a successful career in her life.



മിസ്സർ ബിൾസാ എ.ബി.യുടെ അനുഭവ
രേഖ



VIMALA COLLEGE (AUTONOMOUS), THRISSUR

Experience certificate

This is to certify that Ms. Aiswarya T A, social work student of Vimala College, Thrissur volunteered with Social Justice Department of Thrissur district during September 2020 and October 2020 (12 days). She worked in Senior Citizens Call Centre at Govt. Higher Secondary School Ayyanthole. The works include to collect information of senior citizens within the district, provide psycho social support to the needy and understand their needs. During the service, we found her a hardworking and dedicated person. She would be an asset of an organization in which she would be engaged.

We wish a successful career in her life.



ജില്ലാ സാമൂഹ്യനീതി ഓഫീസർ
ആമുർ



VIMALA COLLEGE (AUTONOMOUS), THRISSUR

Experience certificate

This is to certify that Ms. Reshma A T, social work student of Vimala College, Thrissur volunteered with Social Justice Department of Thrissur district during September 2020 and October 2020 (12 days). She worked in Senior Citizens Call Centre at Govt. Higher Secondary School Ayyanthole. The works include to collect information of senior citizens within the district, provide psycho social support to the needy and understand their needs. During the service, we found her a hardworking and dedicated person. She would be an asset of an organization in which she would be engaged.

We wish a successful career in her life.



ജില്ലാ സാമൂഹ്യനീതി ഓഫീസർ
ആമുർ



VIMALA COLLEGE (AUTONOMOUS), THRISSUR

Volunteership at Vayomithram Call Centre, Thrissur to Provide Psycho Social Support to Senior Citizens

Department of Social Work, Vimala College, Thrissur

List of students participated

1. AgnaTenny
2. Bilsa A B
3. Aiswarya T A
4. Reshma A T
5. Ann MariyaPallan

Post Graduate Department of Social Work

Vimala College (Autonomous), Thrissur



PRINCIPAL IN-CHARGE
VIMALA COLLEGE
(AUTONOMOUS)
THRISSUR - 680 009

Assessment Period (2016 - 2021)