



Criterion V

Student Support and Progression



5.1.5 Student Grievance Redressal Cell

Minutes

2020-2021

Minutes of the meeting of the Student Grievance Redressal Cell of Vemala College (Autonomous), Thrissur for the academic year 2020-21 on 04-07-2020

The first meeting of SGRC of the college for the academic year 2020-21 was held on 04-07-2020 at 10 am on a virtual platform via Google meet (<https://meet.google.com/xjf-ufyz-tkz>).

The agenda for the meeting.

1. To constitute student grievance redressal cell for the academic year 2020-21 as per UGC guidelines.
2. To discuss the measures to be taken to address the grievances.

The following decisions were taken.

I. A committee will be formed consisting of the following members

1. Principal.
2. Vice Principal.
3. Dean of student welfare
4. Consultant: Dr. Asha P. Rao
5. Ms. Svarona K. L.
6. Dr. Vemala M.
7. Sr. Lect. P V.

II To entrust the tutors to create an awareness of the cell among the students.

III To conduct meetings to analyse and resolve the complaints received from students as and when required.

IV To encourage the students to send their complaints if any to their tutors.

The meeting came to an end at 11 am.

The following members were present.

1. Principal. h
2. Vice Principal. Mu
3. Dean of student welfare. B
4. Consultant: Dr. Asha P Rao. Mr. P. Rao
5. Ms. K. L. Swarnam - K. L. Swarnam
6. Dr. Venkata M. Dr.
7. Sr. Laxmi P. V. Laxmi P. V.
8. Ms. Alinda Joy Alinda Joy



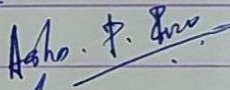
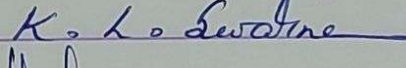
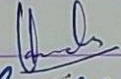
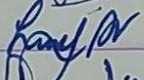
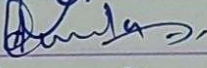
Minutes of the meeting of the Student Grievance Redressal Cell of Vemala College (Autonomous), Thrissur for the academic year 2020-21 on 20-03-2021

The meeting of SGRC of the college for the academic year 2020-21 was held on 20-03-2021 at 2pm on a virtual platform via google meet (<https://meet.google.com/pok-mytn-ajm>)

The agenda for the meeting

1. To revise and review the actions by the committee.

The following members were present.

1. Principal. 
2. Vice Principal.
3. Dean of student welfare 
4. Consultant: Dr. Asha P. Rao. 
5. Ms. Swarna K.L. 
6. Dr. Vemala M. 
7. Sri. Lissy P.V. 
8. Ms. Alinda Joy 

The following were the main points of discussion.

1. The committee has resolved issues of the students regarding online classes, not issues, availability of study materials, availability of equipments, emotional issues due to online classes and family problems.
2. The committee could ensure friendly environment even at the time of online education.

The meeting came to an end at 3-30pm.