

# **CHILDLINE THRISSUR**

(UNDER THE MINISTRY OF WOMEN AND CHILD DEVELOPMENT, GOVT.OF INDIA)  
NODAL ORGANIZATION, VIMALA COLLEGE (Autonomous) THRISSUR-9  
thrissurchildlinenodal@yahoo.co.in/ 0487- 2323375



## **CHILDLINE Activity Report (April – March 2020-21)**

**REPORT PREPARED BY  
Nodal Organization, CHILDLINE,  
Thrissur**

---

**Collaborative Organization  
St. Christina Home Pullazhi, Thrissur-12  
Ph. 0487-2364378, 2362172**

**Railway Child Help Desk  
ATMA Foundation, Paliyam Road,  
Thrissur- 680001 Ph. 0487-2441098**

CHILDLINE 1098 is a phone number that spells hope for millions of children across India. It is a 24-hour a day, 365 days a year, free, emergency phone service for children in need of aid and assistance. We not only respond to the emergency needs of children but also link them to relevant services for their long-term care and rehabilitation. We have, till date, connected to three million children across the nation offering them care and protection.

As on 31st March, 2020, CHILDLINE services are now available to children across 569 cities and districts, covering over 77% of the Indian landscape. This is made possible through a well-integrated network of 1011 partner organisations and 128 Child Help Desks operating at railway stations. CHILDLINE operates centralised call centres from 6 regional locations. CHILDLINE service not only plays the role of listening to the child but also aids in strengthening and moulding the current National Child Protection Mechanisms.

In Kerala CHILDLINE India Foundation works 36 with partners in 14 districts of Kerala State to protect the rights, lives, well-being and future of every child, CHILDLINE India Foundation along with Ministry of Women and Child Development- New Delhi upheld its reputation as a national leader in both humanitarian and development contexts. Through its advocacy plan from 2018 to 2020 continues, Childline's last five years of results achieved for and with children and looks ahead to new challenges on the road to achieving the a child-friendly nation so that every child born has a protected and contented life. This report draws a major strides accomplished by CHILDLINE to ensure and enhance child protection in Kerala.

## **CHILDLINE in Thrissur**

CHILDLINE in Thrissur District started to function in the year 2002. Vimala College, Thrissur functions as the Nodal Organization of CHILDLINE, Vimala College along with the Collaborative agency, St. Christina Holy Angel's Home Pullazhy and Railway Child Help Desk agency, ATMA Foundation has done many activities in the district for children. Providing services to the children in need of care and protection, coordinating with Government Departments, networking with the members of the allied system, organizing various programs, etc were done to prorogate the activities of CHILDLINE. CHILDLINE India Foundation provides the necessary support for the smooth functioning of the various activities. This report covers the activities of CHILDLINE Thrissur during the period of 1<sup>st</sup> April to September 2020.

## Thrissur- Case Analysis- Intervention Unit

Cases intervened	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Total
<b>1.Protection from Abuse</b>													
Sexual abuse	4	5	3	3	4	6	3	3	4	2	2	4	42
Physical abuse	16	4	6	3	6	7	6	5	5	6	4	5	73
Corporal punishment	0	0	0	0	0	0	0	0	0	0	0	0	0
Emotional abuse	11	19	5	1	9	6	4	2	2	5	6	0	70
Child labour	0	0	1	0	0	1	1	0	0	0	0	0	3
Child trafficking	0	0	0	0	0	0	0	0	0	0	0	0	0
Child selling	0	0	0	0	0	0	0	0	0	0	0	0	0
Child marriage	0	0	0	2	0	0	1	2	0	1	0	0	4
Child beggary	0	0	0	0	0	0	0	0	0	0	0	0	0
Total PFA	31	28	15	9	19	20	15	12	11	14	12	9	194
<b>2.Other intervention</b>													
Drug abuse	1	0	1	0	0	0	0	0	0	0	0	0	2
Substance abuse	0	0	0	0	0	0	0	0	0	0	0	0	0
Neglect	0	0	0	0	2	0	1	0	0	0	0	0	3
Restoration	0	0	0	0	0	0	0	0	0	0	0	0	0
Shelter	3	2	1	2	0	0	4	3	2	5	1	2	25
Medical	1	0	0	0	0	0	0	0	0	0	0	0	1
Nutrition	3	0	0	0	0	24	25	0	0	3	1	0	56
Drop out	0	0	0	0	0	0	0	0	0	0	0	0	0
ES & G	8	5	10	12	6	1	13	18	12	14	18	23	140
Parents asking Help	0	0	0	0	0	1	0	1	2	0	0	0	4
Child Found	0	0	0	0	0	0	1	0	0	0	1	0	2
Un Classified	5	4	17	29	16	23	18	38	20	14	25	24	234
Total other intervention	21	11	29	43	24	49	62	60	36	36	46	49	467
TOTAL	52	39	44	52	43	69	77	72	47	50	58	58	661
Case received from outreach	0	0	0	11	10	34	38	23	23	14	15	17	185
Case received from Open house	0	0	0	0	0	0	0	0	0	0	0	0	0
Cases received from 1098	52	39	44	41	33	35	39	49	24	36	43	41	476
FIR (Missing FIR)	0	0	0	0	0	0	0	0	0	0	0	0	0
FIR (Other FIR)	1	3	3	3	3	6	5	3	5	2	3	6	43
GD	0	0	0	0	0	0	0	0	0	0	0	0	0
CWC Production	1	4	7	4	1	7	3	10	3	14	12	5	71
CWC Information	8	5	6	7	7	14	16	13	13	13	21	32	148

Reporting of unclassified cases like referral to other services like, educational materials, other CHILDLINES, Excise, DLSA, FCC etc. are the highest number of cases during this period followed by Emotional support and guidance. 59 Emotional abuse and 58 physical abuse cases were happened during this period. 35 Child Sexual Abuse cases are reported during this period at Thrissur District. We could provide Nutritional support to the children during this pandemic and 49 children were benefitted.

## **RAILWAY CHILD HELP DESK, Thrissur**

Month	Found child	Missing/lost	Run away	Working	Begging	Out of School	Orphan	CSA	Restoration	Shelter	Any Other	Total	CWC	Placed in CCI	Restore to Family
Apr 20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
May 20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jun 20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
July 20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aug 20	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sep 20	0	1	0	0	0	0	0	0	0	0	0	1	1	0	1
Oct 20	0	0	0	2	0	0	0	0	0	0	0	2	2	0	2
Nov 20	0	0	0	0	0	0	0	0	1	2	0	3	3	0	3
Dec 20	0	0	0	0	0	0	0	0	1	1	1	3	3	0	3
Jan 21	0	1	0	0	0	0	0	0	0	0	8	9	9	2	7
Feb 21	0	0	0	0	0	0	0	0	0	0	7	7	7	0	7
March 21	0	1	0	0	0	0	0	0	0	0	11	12	12	1	11
<b>Total</b>	0	3	0	2	0	0	0	0	2	3	27	37	37	0	35

Due to this Covid pandemic situation Railway Child Help Desk had been temporarily closed till November 2020 and reopened on 1<sup>st</sup> November 2020 due to case reported after running of train from

September. During this period reported 3 shelter cases, 2 child labour, 2 restoration, 1 missing and found child and 1 referral cases were reported at Railway Child Help Desk.

## Sensitization Programmes

Sensitization is a kind of awareness given to various stakeholders on CHILDLINE and relevant issues. It's a strategy of CHILDLINE to reach CHILDLINE among people. Each unit would be conduct sensitization in a particular Panchayat or Municipality etc.

<b>Sensitizations – Nodal</b>				
<b>Date</b>	<b>Panchayath / Nagarapalika</b>	<b>Stakeholder/ Allied System</b>	<b>Topic</b>	<b>No. of Participants</b>
17/07/2020	Eriyad	Ward Members	Awareness on CHILDLINE, Child related laws	7
16/8/2020	Madakkathara	CDS and ADS	CHILDLINE	13
25/8/2020	Madakkathara	ward members	CHILDLINE	7
25.9.2020	Annamanada	CDS & ADS	CHILDLINE	15
25.10.2020	Chelakkara	CDS & ADS	CHILDLINE	27
28.10.2020	Chelakkara	NCC &SPC students	Substance abuse	64
27.12.2020	Deshamangalam	JRC students	Safe cyber space	30
21.1.2021	Pananchery	ADS & CDS members	CHILDLINE	25
4.2.2021	Ollur	Students	CHILDLINE	41

## Day Observations

CHILDLINE observed various Days with variety of activities like awareness programmes, webinar, online competitions etc.

Date	Programme	Target Group	Topic	No. of Participants
12/6/2020	Anti Child Labour Day	Children	Say no to Child Labour	20
10/9/2020	World Suicide Prevention Day	Children	Suicide prevention (Mr. K K Subair, Special Officer, Social Justice Department)	25
1/10/2020	Onam	Children	1. Writing competition 2. Pookalam selfi contest	36
2/10/2020	Gandhi Jayanthi (Awareness and webinar)	Adults	1. Cleanliness Within the Mind (Mr. C K Suresh, Director, RCHD, Founder Director, ATMA Foundation) 2. 'Gandhiyum Kuttikalum' (Adv. Thomas Raj)	43 22
11/10/2020	International Girl Child Day	Children	1. 'Girl Child' - awareness Video 2. 'Girl child and Contemporary society' Speech Competition	30
14-20/11/2020	Childline Se Dosti week	Children and adults	Children's day	150
3/12/2020	World disabled day	Adults	Children in need of care and protection with special reference to Differently abled children and related laws	23
25/12/2020	Christmas	Children	Card making competition	25

## Open House

Open house is a open floor for the children could share their issues and concerns before the Officials from Grass root level like, Gram/Block/Jilla Panchayat President, ward members, Police Officials, DLSA, CWC, DCPU, ICDS Supervisor, Anganwadi Teachers etc. During this Pandemic Open House was organised through Online by google meet app and could covered 6 Panchayats and 38,39 and 51 wards of Corporation Divisions at Thrissur District.

Open House (CHD)						
Sl. No.	Date	Panchayath / Nagarapalika	Stakeholders involved	Major issues	Action taken & Feed back	No. of Participation
1	27/08/2020	Nagarapalika, Ward 38,	Mrs. Nishi P S, (Secretary, DLSA)	Nil	Nil	40

		Poothole, Thrissur	Dr. K G Viswanathan( Chairman, CWC) Mrs. Shalini(Protection Officer) Mrs. Sreedevi(ICDS Supervisor)			
2			Mrs. Nishi P S, (Secretary, DELSA) Dr. K G Viswanathan( Chairman, CWC) Mrs. Saranya(DCPO, Thrissur) Mrs. Bindu(Anganavadi Teacher) Mrs. Jenny K J(Nodal Coordinator)	1. Mental Stress	1. Given the contact details of counsellors 2. Given some methods for reducing stress. 3. Officials suggested them to involving some kind of activities	47
	20/09/2020	Nagarapalika, Ward 39,Kokkali Thrissur		2.Family issues	2. Referred to Trissur Collab Took follow-up of this case	
3			Mrs. Nishi P S, (Secretary, DLSA) Dr. K G Viswanathan( Chairman, CWC) Mrs. Saranya (DCPO, Thrissur) Mrs. Bindu(Anganavadi Teacher) Mrs. Jenny K J(Nodal Coordinator)	1. Mental Stress	1. Given the contact details of counsellors 2. Given some methods for reducing stress. 3. Officials suggested them to involving some kind of activities	
				2.Tensions	1. Given methods for reducing tensions. Suggested them to do craft works	
	25/10/2020	Nagarapalika, Ward 51, Aranattukara Thrissur		3. Educational related doubts	1. Cleared their doubts	
<b>Open House – ( Collab )</b>						
	26/7/2020	Eriyad	CWC,DCPO, ICDS Supervisor	Nil	Nil	50
	23/8/2020	Madakkathara	DLSA, CWC, DCPO, Collab Director, ICDS Supervisor	1.Drug related issue 2.Street light not working properly 3.Some roads are not maintenance properly	Informed concerned authorities	50
	20/09/2020	Annamanada	CWC, DCPU. DLSA, Panchayat	Nil	Nil	45

			Representatives			
	18/10/2020	Chelakkara	CWC, DCPU. DLSA, Panchayat Representatives	Nil	Nil	75
	8/11/2020	Vadakkemkad	CWC, DCPU. DLSA, Panchayat Representatives	Nil	Nil	76
	27/12/2020	Deshamangalam	CWC, DCPU. DLSA, Panchayat Representatives	1.dring water problrm 2.electricty problem 3. alcohol related issue	1.case informed Panchayath officials 2.case informed panchayath officials and CWC 3. case informed Cheruthuruthy police station	46

## Trainings

During this period we have conducted various virtual trainings for various stakeholders at District level monthly based on the goal sheet. We have organized 6 Trainings for various stakeholders like Care takers of CCI, SJPU, Teachers, GRP and RPF via Google meet.

Date	Stakeholders	Topic	Resource person	No of participants
18/8/2020	Care takers, CCIs	Psycho-social support	Mrs. Villy Varghese, Research scholar, Vimala College, Thrissur	57
28/8/2020	RPF	Child Labour	Mr. T R Rajesh, District Labour Officer, Thrissur	23
30/9/2020	SJPU	Child Trafficking	Adv. Prem Nath P, Sr. Public Prosecutor, Palakkad Court	48
29/9/2020	GRP	Child Trafficking	Adv. Prem Nath P, Sr. Public Prosecutor, Palakkad Court	29
26/10/2020	GRP	Child Rights and Child Protection	Mrs. Sharanya, DCPO, Thrissur	45
30/12/2020	Teachers	CHILDLINE and Child Protection Mechanisms	Mrs. Jenny K J, District Coordinator, Thrissur and ,Mr. ArungovindaCentre Coordinator, CHILDLINE	30
30.1.2021	Teachers	CHILDLINE and Child Protection Mechanisms	Mrs. Jenny K J, District Coordinator, Thrissur and ,Mr. ArungovindaCentre Coordinator, CHILDLINE	20

## Staff capacity building

Staff capacity building is essential for the effective functioning of any organization. Even though there were organized two staff capacity building programme on the topics “Counseling Skills” , “Law related to Differently abled children” and “Professionalism in the work place” via online.



## **District Level Deliberation meeting**

On 17<sup>th</sup> June 2020 Thrissur CHILDLINE organized District Level Deliberation meeting for JJ Stakeholders for enhancing Child Protection in COVID-19 Pandemic conducted by online. It was conducted regarding the upcoming state level consultation as per the instructions from Director, women and child development Department. Child Welfare Committee Chairperson and Members, JJB members, District Child Protection Officer and Protections officers, Superintendents/ In Charges of Govt. Children's home, Directors, Coordinators and Team District CHILDLINES, Programme officers & City in Charges, CIF were present for the Deliberation.

Presentation of major findings of case analysis 2019-20 and discussion, CNCP issues and challenges in COVID-19 pandemic period, Strategy planning to overcome challenges, Strengthening better coordination between JJ systems and CHILDLINE and Sharing crucial case intervention by CHILDLINE in COVID period are the major agenda discussed during the deliberation.

## **CAB meeting**

On 18<sup>th</sup> February 2021 Thursday at 2.30 pm CHILDLINE Thrissur Organised CHILDLINE Advisory Board meeting at Conference hall , Collectorate, Thrissur presided by District Collector Mr. Shanavas IAS. 4 circulars were issued to DDE, DDP, WCDO through the meeting. 30 delegates from various department were participated in the meeting.

## **Resource organization meeting**

On 5<sup>th</sup> March 2021 CHILDLINE Thrissur Organised Resource Organization meeting via online with CCIs at Thrissur District contains the discussion on Safe Cyber Space for children. The meeting was presided by Dr. K G Viswanathan, Chairman, Child Welfare Committee, Thrissur and Mr. Anand V S, Cyber expert was the Resource person for the programme. 56 staff were participated in the meeting.

## Our Highlights

### Day Observation- Onam



**THRISSUR CHILDLINE**

ഓൺലൈൻ പൂക്കളെടുപ്പ്

ഒന്നാം സ്ഥാനം 1000 രൂപ

രണ്ടാം സ്ഥാനം 500 രൂപ

മൂന്നാം സ്ഥാനം 250 രൂപ

31-08-2020 തീരുവോണനാളിൽ

മത്സരം 18 വയസിനു താഴെയുള്ള കുട്ടികൾക്കായി.  
നാടൻ പൂക്കൾ മാത്രമേ ഉപയോഗിക്കാവൂ..  
പൂക്കളെടുത്തിന്റെ ഫോട്ടോയും പൂക്കളും ഉൾപ്പെടുന്ന സെൽഫിയും അയക്കണം  
ചിത്രങ്ങൾ തിരുവോണനാളിൽ വൈകിട്ട് 6 മണിക്ക് മുൻപേ അയക്കണം

ചിത്രങ്ങൾ അയക്കേണ്ട വാട്സ്ആപ്പ് നമ്പർ  
8921554648



♥ Evelyn Mariya



**FIRST PRIZE**



♥ Reshma R



**SECOND PRIZE**



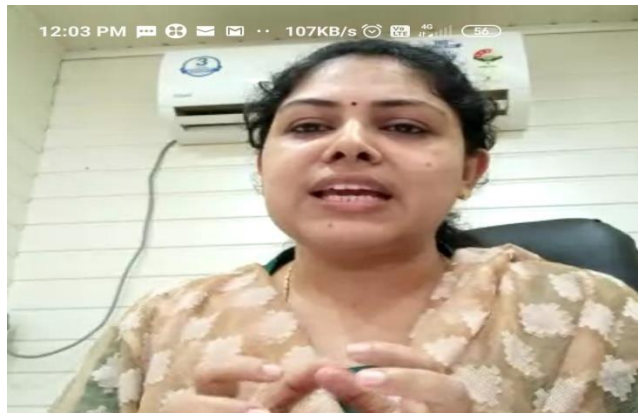
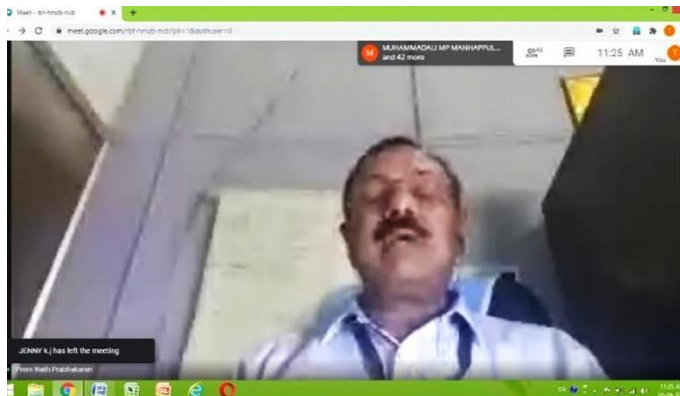
♥ Chithira



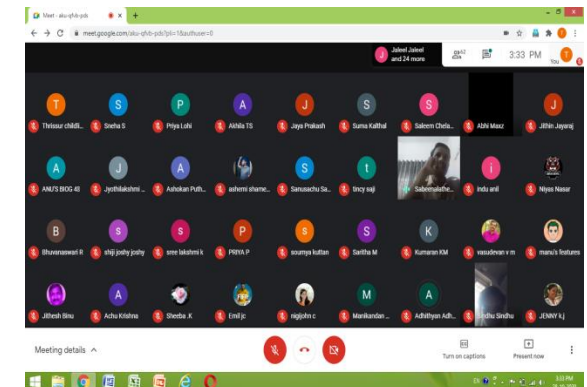
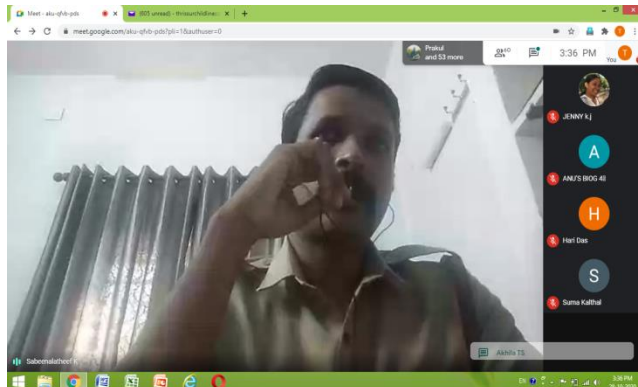
**THIRD PRIZE**



## Trainings



## Sensitization





## CAB meeting





Thank you

